2020 Toronto Program

Housing Booklet
Toronto, Canada
TABLE OF CONTENTS

INTRODUCTION .................................................................................................................. 1

OFF-CAMPUS ACCOMMODATIONS ................................................................................... 2

SORBARA HALL AT ST. MICHAEL’S COLLEGE ................................................................. 2
  DIRECTIONS ..................................................................................................................... 2
  COST AND RESERVATIONS .......................................................................................... 3
  HOUSING CANCELLATION AND REFUNDS ................................................................. 3
  SORBARA LAYOUT AND AMENITIES .......................................................................... 3
  PAYMENT ......................................................................................................................... 4
  SORBARA HALL RESIDENCE CHECK-IN ...................................................................... 4
  SECURITY DESK ............................................................................................................. 5
  POSTAL ADDRESS ........................................................................................................ 5
  SORBARA HALL RESIDENCE RULES .......................................................................... 5
  TELEPHONE .................................................................................................................... 6
  IN-ROOM INTERNET ACCESS AND MINI-REFRIGERATOR ......................................... 6
  MEALS ............................................................................................................................. 6
  PARKING ........................................................................................................................ 7

ACCOMMODATION INSTRUCTIONS .................................................................................. 7

APPENDIX ......................................................................................................................... 8
INTRODUCTION

Participants in the 2020 Toronto Program may choose to their own housing or stay in Sorbara Residence Hall at St. Michael’s College. St. Michael’s is located in mid-town Toronto.

Student comments from their program evaluations are included in the Housing Booklet. Do not hesitate to contact the International Programs Office with any questions.

Accommodations should not be arranged before WMU-Cooley officially notifies applicants of acceptance into the program.

Please note that housing is included in the proposed financial aid budget. US$1,724 is estimated for housing cost in Toronto for six weeks. This amount is based on the cost of dorm housing at St. Michael’s College in 2019 (C$1,950) and 13% HST. 2020 rates are not yet available. This budget figure was calculated on currency exchange rates in January 2020. Currency exchange rates will vary over time.

Students have found their own housing in previous program years. Others have chosen the dorm housing at St. Michael’s College. Please review the attached student comments for more information about off-campus and on-campus accommodations.

Remember:

1. Students who choose dorm housing at St. Michael’s College will be given housing agreements to review, sign, and return to the International Programs Office. Carefully review all the information regarding withdrawal, refunds, and penalty fees.

2. Students are responsible and, by their participation in the program, agree to pay for all housing charges, including those incurred by WMU-Cooley in advance on their behalf in reliance on their application and deposit.

3. Please carefully read the policies of your housing providers. It is important to review the policies because questions have arisen in the past about guest overnights, cancellation, force majeure, refunds, and early check-outs.

Past participants have commented that it was helpful to know where others were staying. The Participant List on the TWEN page provides e-mail information for the 2020 participants.
Please carefully read the policies of your housing providers. It is important to review the policies because questions have arisen in the past about guest overnights, cancellation, force majeure, refunds, and early check-outs.

OFF-CAMPUS ACCOMMODATIONS

Students have the option of finding their own housing.

SORBARA HALL AT ST. MICHAEL’S COLLEGE

Sorbara Residence Hall is located on the south side of the St. Michael’s campus, across the street from the library, right down the block from Carr Hall where classes are held, and near shops, restaurants, banks and the subway. https://stmikes.utoronto.ca/

Remember that you will be living and studying on a university campus. There will be policies regarding smoking and alcohol – make sure you are aware of and understand these policies.

All rooms are singles with sinks and are air-conditioned. Restrooms are located on each floor. Included in the fixed rate housing rate is a mini refrigerator and internet access. It is self-catered. Meal plans are available.

Fixed rate housing is available for each or both sessions. Check-in for Session 1 is Wednesday, May 13 and check-out is Friday, June 5. Session 2 check-in is Thursday, June 4 with check-out on Saturday, June 27. A map of St. Michael’s College is included in the Appendix.

Contact information for St. Mike’s summer housing is:

University of St. Michael’s College
Summer Residence Office
81 Saint Mary Street
Toronto, Ontario, Canada M5S 1J4
smc.summer@utoronto.ca

Please review the attached student comments for more information about accommodations.

DIRECTIONS

A map of St. Michael’s College is included in the Appendix. Dorm check-in is at the Summer Residence Office at the following address:

Summer Residence Office
Elmsley Hall
81 Saint Mary Street
Toronto, Ontario, Canada M5S 1J4
smc.summer@utoronto.ca
COST AND RESERVATIONS

Students who choose dorm housing at Sorbara at St. Michael’s College are responsible for making their reservations.

The rate varies depending on length of stay. The 2020 rates are not yet available. In 2019, the cost for both sessions (45 nights) was C$1,950 plus 13% HST per person. The cost for Session 1 or Session 2 (23 nights) was C$975 plus 13% HST. A nonrefundable C$100 deposit is required.

The housing amount is included in the proposed financial aid budget.

Currency rates between the U.S. dollar and Canadian dollar fluctuate. To check the current rate, use https://www1.oanda.com/currency/converter/

Information will be provided regarding the process for reserving a room.

HOUSING CANCELLATION AND REFUNDS

The C$100 deposit is nonrefundable. Please consult with the Summer Residence Office for specifics regarding cancellation and refunds.

Notice must be given to the International Programs Office and the Summer Residence Office.

SORBARA LAYOUT AND AMENITIES

Weekly linen service is provided. Coin operated washers and dryers are located across the courtyard in a separate building. Wireless internet is available although spotty. There is a lounge room on each floor. Photos of St. Michael’s and Sorbara follow.
Students are responsible and, by their participation in the program, agree to pay for all housing charges, including those incurred by WMU-Cooley in advance on their behalf in reliance on their application and deposit.

**SORBARA HALL RESIDENCE CHECK-IN**

When you arrive in Toronto, proceed to Elmsley Hall at 81 Saint Mary Street in downtown Toronto to check in if you are staying at Sorbara Hall. Look for the Summer Residence Office on the ground floor just inside the entrance.

Please **check in after 3:00 p.m. but before 12:00 midnight. Check-out time is before 11:00 a.m.**

Building and room keys are obtained from the Front Desk (open 24 hours). A room key deposit may be charged. Be **careful not to demagnetize your room card by placing it near your cell phone.** Please remember to return your room keys to the office and collect your key deposit. There is a C$20 charge for lost keys.

Any unpaid charges must be settled at the time students check out. All fees are payable in Canadian Dollars and can be made by cash, VISA and MasterCard,
money order, bank draft, travelers' checks or certified checks payable to “The University of St. Michael’s College.”

SECURITY DESK

The security desk is located in Elmsley Hall at 81 St. Mary Street. The security desk operates 24/7 and they always have a porter/guard stationed there as well as a roving security guard who patrols our campus, buildings, classes, etc.

They can be reached internally by dialing extension 2099 or by calling 416-926-1300x0. Remember that you can dial 911.

POSTAL ADDRESS

If you will be receiving mail during the summer program, please be certain that correspondence is addressed to the Summer Residence Office. Residents staying for more than four weeks may obtain a mailbox in Elmsley Hall. Please speak with the staff in the mailroom for more information. The mailroom is open weekdays from 9:00 a.m. to 12:30 p.m., and 1:30-3:00 p.m.

Your postal address will be:

(Your Name)
University of St. Michael’s College
Summer Residence Office

81 Saint Mary Street
Toronto, Ontario, Canada M5S 1J4

SORBARA HALL RESIDENCE RULES

As a guest of the University of St. Michael’s College for three or six weeks, you will be asked to abide by all its policies. Please carefully review the SMC Rules of Residence (https://stmikes.utoronto.ca/wp-content/uploads/2018/05/2019-2020-Rules-of-Residence.pdf) and Alcohol Code (https://stmikes.utoronto.ca/wp-content/uploads/2018/05/2018-2019-Residence-Alcohol-Code.pdf). Please note that the rules include the following:

1. Residents are held responsible for all equipment and furniture within their rooms. Please refrain from moving unwanted furniture out of your room.

2. Always ensure that your door is tightly locked when leaving because the College cannot be held responsible for missing property.

3. Cooking in rooms is strictly prohibited. However small refrigerators are allowed.

4. No guests are allowed to stay in a resident’s room. If you wish to have
guests, they must register and prepay at the Summer Residence Office.

5. Residents are expected to conduct themselves quietly and properly at all times, particularly at night, as a courtesy to your fellow residents.

6. There is no smoking in the residence rooms, common rooms or anywhere in the buildings. The college reserves the right to expel a resident if regulations or proper decorum are not observed.

**TELEPHONE**

Each residence room in Sorbara Hall is equipped with a telephone for local calls and on-campus extensions. Phone cards are required for long distance calls.

**IN-ROOM INTERNET ACCESS AND MINI-REFRIGERATOR**

The housing charge includes internet access and a mini refrigerator. Refrigerators have only a small capacity and are not intended to be used for daily meals. St. Michael’s does not permit cooking meals on the premises.

Wireless and wired internet access is available. You will receive information about the wireless network once you arrive in Toronto. Students must provide their own RJ-45 Ethernet cables in order to access the wired network in their room. Some students in prior years have had difficulty connecting to the University of Toronto’s internet because their software was not up to date.

**MEALS**

Meal plan options are available for the cafeteria in Brennan Hall on St. Michael’s campus. The 2020 rates have not been released. In 2019, the meal plan options were C$91 for 10 meals, C$436 for 50 meals, C$845 for 100 meals or C$2,640 for 320 meals.

There are no cooking facilities in Sorbara Hall. Occasionally microwave ovens have been found in the student lounge area located on the floor where our students were assigned. In the past, most students ate at coffee shops, fast food, and other restaurants that are abundant in the area because of the lack of cooking facilities and a meal plan through St. Michael’s.

There are grocery stores along Bay, Yonge, Bloor and several side streets for supplementary purchases to help reduce
costs. This year's budget for meals is based in part on a survey of students' daily spending in previous programs.

**PARKING**

There is commercial parking in the area around campus. The University of St. Michael's College offers some parking spaces on campus. The Alumni lot is located on the southwest end of St. Joseph Street beside Alumni Hall, closer to Queen's Park. There is no free parking on campus. Permit holders are not guaranteed parking. There are no reserved spaces. For additional parking information please e-mail smc.summer@utoronto.ca. Anticipate approximately at least C$24 per day for parking on the St. Michael's campus.

**ACCOMMODATION INSTRUCTIONS**

Please follow these instructions so that you can arrange for your housing during the Toronto Program.

1. Decide whether you will be staying at Sorbara or elsewhere while in Toronto.

2. Carefully review the housing information regardless of where you stay.

3. Confirm your housing choice with the International Programs Office. Information about the reservation process will be provided.

4. Take a copy of your housing arrangements to Canada. The staff at St. Michael's College expect you to arrive and check in on the confirmed date. This information can also be used for the entry/exit requirements of Canada.

**NOTES:**
APPENDIX

- St. Michael's College campus map
- St. Michael's College Rules of Residence
- St. Michael's College Residence Alcohol Code
- Student comments from their program evaluations about the housing
Maps and Directions
University of St. Michael's College
81 St. Mary Street
Toronto, Ontario, Canada
M5S 1J4

St. Michael's campus is located in the heart of mid-town Toronto, on the East side of the University of Toronto's St. George Campus.

Arriving by TTC:
- Bloor Line to Bay Stop. Walk south three blocks to St. Joseph Street.
- Or, take University Line to Museum Stop and walk south two blocks to St. Joseph Street.

Public Parking:
- Parking lots are located south of St. Basil's Church or west of Alumni Hall.
- See Parking Services

Arriving by Car:
- Approach St. Joseph Street from Queen's Park Circle or Bay Street.

Coming from Out-of-Town:
- Exit the 401 at Avenue Road
- Exit the Gardner Expressway/QEW at Bay or University
- Exit the 404/DVP at Bloor Street
University of St. Michael’s College
Rules of Residence 2019-2020

Living in residence is a unique experience that can greatly enrich one’s university career; however, residence life is not for everyone. Unlike living alone, residents must be sensitive and responsive to the needs of their fellow housemates. They must also be willing to abide by certain standards of behaviour and respect the people charged with enforcing them. The following rules have been developed to help students achieve their academic and personal goals in a safe, respectful and inclusive environment:

Eligibility: To be eligible to live in residence, students are expected to be enrolled full-time at the U of T and have achieved a minimum GPA of 2.0.

Noise: Creating a level of noise that prevents others from being able to regularly sleep or study in their rooms is not permitted. Residents are expected to respect any quiet hours that have been established in their houses and to moderate their voices in public areas late at night (e.g. hallway, the quad, etc.). TVs and stereos are permitted so long as they do not disturb the peace of others; subwoofers are prohibited.

Visitors: Visitors are welcome in residence from 10 a.m. until 11 p.m. Sunday through Thursday, and until 12:30 a.m. on Friday and Saturdays. The Residence Dons will respond to visiting hour violations when they are discovered, however, we expect our students to uphold this community standard. Residents are responsible for the conduct of their guests all times and for any damage they may cause. Visitors are not permitted in residence without their host present nor may they be lent keys.

Parties: Students are not permitted to host parties in their rooms. A party is defined as including any combination of two of the following three criteria:
1. Five of more people in one room;
2. The presence of alcohol;

Overnight Guests: To prevent freeloding and reduce late night disruptions, St. Mike’s has policies about overnight guests. Although the College accommodates both male and female students, most individual residences remain single sex. This system provides students with comfort and privacy when using washrooms or visiting common areas late at night or early in the morning. To maintain this comfort level, opposite sex guests are not permitted to stay overnight in the residence houses. Residents may occasionally have guests of the same sex stay over but only with the prior permission of their don (and roommate, if applicable). Guests are not permitted to sleep in the common rooms.

Residence Property: Residence rooms come equipped with furniture that must remain in the room and be accounted for at year’s end (including window screens and bed frames). Missing items, damage to the room or its contents, or to any other College property, will be charged to the responsible party. Damage in double rooms will be charged to both occupants unless one party takes responsibility; in like manner, damage to common areas may be divided amongst all house members. Residents are not permitted to display or affix anything on the
exterior of the residence buildings, or to suspend, throw or let fall any object or substance from a residence window or rooftop.

**Proscribed Materials:** Weapons, firearms, air powered guns, replica guns, fireworks, explosives of any kind, chemical oils, flammable or dangerous materials, illegal drugs, accelerated drinking paraphernalia, candles, incense, or any offensive, hazardous or illegal substances are not permitted in residence and are subject to confiscation.

**Theft & Vandalism:** The theft or willful defacement or destruction of college, university, public or personal property will not be tolerated and may result in criminal prosecution.

**Respect for College:** Residents are required to respect the authority of the Office of the Dean of Students, including the dons and all other residence life staff, and to comply with their instructions and directives including providing identification upon request. St. Mike’s is delighted to accept students of all backgrounds and faith traditions; in like manner, students are expected to respect the unique Catholic heritage, identity and mission of the University of St. Michael’s College.

**Good Conduct:** Residents are expected to conduct themselves in a mature fashion at all times. Inconsiderate behaviour, abusive, intimidating or disorderly conduct, lewd or unlawful acts, or threatening, violent acts, threats of any kind, verbal abuse, physical violence, and sexual harassment or sexual assault will not be tolerated. Sexual harassment is defined as any unwanted emphasis on the sex or sexual orientation of another person, or any unwelcome pressure for sex or sexual activity. Sexual assault is any form of unwanted sexual activity that is forced upon another person without their consent.

**Harassment:** St. Michael’s believes strongly in the dignity of all people regardless of race, ancestry, place of origin, citizenship, religion, creed, ethnic origin, age, politics, gender, physical or mental disability, or sexual orientation. Any harassment stemming from prejudice against the above mentioned groups, or against any individual who is part of such a group, will not be tolerated. ‘Harassment’ is defined as engaging in a course of vexatious conduct or conduct that is known, or ought reasonably be known, to be unwelcome. This may include vexatious conduct that occurs online.

**Drugs:** The use, possession or sale of illegal drugs by residents or their guests is strictly prohibited. Any evidence of distributing or dealing illegal substances will result in immediate expulsion and potential criminal prosecution. Students who may legally possess marijuana must store it in a sealed airtight container (e.g. Tupperware) along with any associated paraphernalia.

**Alcohol:** Residents under 19 years of age may not consume or be in possession of alcohol on USMC property. Residents who may legally consume alcohol are expected to do so in a safe and responsible manner. The consumption of alcohol in residence is governed by the USMC Residence Alcohol Code which is available on our web site. Note: Hard liquor (i.e. spirits and liqueurs) and kegs of beer (including mini-kegs) are prohibited in the dorms. Beer, cider, wine and premixed cocktails are permitted for those who are 19 years of age or older.

**Harmful Behaviour:** Students who exhibit behaviours that are deemed potentially harmful to themselves or others may be required to meet with support services and/or have their emergency contact notified. Alternative housing arrangements may be necessary in cases where a student is deemed to require more support than our staff can provide.

**Pets:** No pets of any kind are permitted in residence.
Cleanliness: Residents are expected to keep their rooms in a sanitary state and to remove all personal items at year’s end. Residents, not janitorial staff, are responsible for cleaning up after house functions in the common rooms. Any room that requires excessive cleaning will be billed to the responsible party.

Cooking & Appliances: In the interests of fire safety, cleanliness and the containment of unwanted odours, cooking is not permitted in any of the residence buildings. Electric stoves are strictly prohibited as are exposed element heaters including grills. Acceptable appliances include microwaves, kettles, coffee makers and rice cookers. Due to the excessive power they draw, fridges may be larger than 5 cubic feet.

Musical Instruments: Residents may bring musical instruments (except drums) but are strongly encouraged to use the music practice room. Residents may play acoustic instruments quietly in their rooms but must adhere to their housemates’ requests to moderate volume. Lowering volume may also be necessary in the music room.

Departure: To reduce excessive noise during exam periods, students are expected to vacate residence within 48 hours of their final exams in both the fall and spring terms.

Dining Hall: The removal of food, dishes or cutlery from the Canada Room is prohibited, as is sneaking or attempting to sneak people into the dining hall without paying. Meal plans are compulsory for all residents without exception. No refunds will be issued for missed meals for any reason. Meal cards are non-transferable.

Residence Network: The use of the Residence Network (ResNet) is governed by the USMC Residence Network Use Agreement and all residents are expected to abide by its terms. Unauthorized access points (e.g. routers) are not permitted as they interfere with the WiFi signal for one’s housemates.

Unauthorized Entry/Access: Entering other students’ rooms or disturbing their property without permission is prohibited, as is accessing areas of the College that are known, or ought reasonably to be known, to be off limits.

Building Security: Residents are not permitted to prop open entrance doors and are responsible for ensuring that non-residents do not gain access to buildings by trailing in behind them. Residents who lose their keys are required to replace them at a cost of $20 each; residents who damage their keys may also be charged a replacement fee. The lending of keys to non-residents is prohibited.

Smoking: Smoking of any kind including tobacco, marijuana, vaping or E-cigarettes is prohibited inside all residence buildings and subject to a $250 fine. Students whose rooms contain evidence of smoking including the presence of smoke, cigarette butts or ashtrays, will be treated as violators. Both UofT and USMC are expected to become smoke-free campuses for the 2019-2020 academic year, which means smoking outdoors on campus will also be prohibited.

Fire Safety: Fire safety equipment exists for the protection of all residents and student safety is jeopardized when it is misused. Tampering with or neutralizing smoke/heat detectors, fire extinguishers, alarm bells, pull stations, automatic door closers, and all other fire safety equipment are criminal offences. Residents who cause false alarms that result in the arrival of the fire department may be held responsible for any associated charges. To reduce the risk of accidental fires, the burning of candles and incense is not permitted in residence rooms. All residents are expected to be familiar with basic fire safety procedures.

Penalties: Residents who breach the rules of residence will be subject to disciplinary action as outlined in the ‘USMC Code of Discipline’ which is available on our website.
The Dean of Students reserves the right to amend this document from time to time.
University of St. Michael's College Residence Alcohol Code

The USMC Residence Alcohol code was enacted to ensure that USMC residents who choose to consume alcohol while on USMC property, do so safely, legally, and in a manner that respects the well-being and legal obligations of the College and its members. The following policies apply to all students living in residence at USMC as well as their guests:

1. No person under the age of 19 years may possess or consume alcohol anywhere on College property.

2. No person who is 19 years or older may provide alcohol, either directly or indirectly, to persons who are under 19, or allow underage residents to consume alcohol in their room.

3. The consumption of alcohol is permitted by persons of legal age in only individual residence rooms. Drinking in all other places including residence common rooms, corridors, foyers, bathrooms, fire escapes, patios, or outside on the College grounds, is prohibited.

4. No alcohol may be sold either directly or indirectly (tickets, memberships, clubs, etc) on College property.

5. No person may be intoxicated in any public area of the residence or College including house common rooms.

6. Drinking games that promote the rapid consumption of alcohol are prohibited, as are the use of instruments (e.g. funnels) to maximize or accelerate consumption. All activities that have excessive consumption or intoxication as their focus are prohibited.

7. Forcing or coercing people to consume alcohol is prohibited as is the use of alcohol in hazing or initiation rituals.

8. Alcohol may not be given to students as prizes by members of the St. Michael's Residence Council, the individual House Councils, or the Dons.

9. Hard liquor (i.e. spirits and liqueurs) and kegs of beer (including mini-kegs) are prohibited on campus and are not allowed in the residence dorms. Beer, cider, wine and premixed cocktails are permitted for those who are 19 years of age or older.

10. All events involving alcohol that are hosted by St. Michael's Residence Council, the individual House Councils, or the Dons are subject to the ‘USMC Alcohol Policies for Student Sponsored Events’.

11. All advertising for events at which alcohol is available, whether on-campus or off, that has been designed, printed or commissioned by an USMC resident, may only make reference to alcohol in general terms (i.e. wine & cheese, licensed event, etc.) and may not mention specific alcohol products, providers, or pricing.

12. Residents are responsible for the consequences of their own actions as well as the actions of their guests, whether or not they are under the influence of alcohol. Intoxication is not an excuse for inappropriate or delinquent behaviour.
Student comments from their Toronto Program evaluations about the housing

Toronto Housing

The Toronto Program arranged housing in the dorms at St. Michael's College. The comments below date back to 2005. Information about housing students have arranged for themselves is included if available.

2019

Session One

St. Michael's College

Q#1: Housing accommodations clean? Yes: 2; No: 0
✓ Yes
✓ Yes

Q#2: Well situated to classes? Yes: 2; No: 0
✓ Yes
✓ Yes

Q#3: Housing accommodations safe? Yes: 2; No: 0
✓ Yes
✓ Yes

Q#4: Suggestions for improving housing accommodations?
✓ “Air condition in the rooms, instead of the hallways.”

Off campus

Q#1: Housing accommodations clean?
Q#2: Housing accommodations well-situated?
Q#3: Housing accommodations safe?
Q#4: Suggestions for improving housing accommodations?
Q#5: If you stayed off-campus, please identify your accommodation and whether you recommend your accommodation?

Session Two

St. Michael's College

Q#1: Housing accommodations clean? Yes: 3; No: 0
✓ Yes
✓ Yes “[L]ovely and attentive staff.”
✓ Yes

Q#2: Well situated to classes? Yes: 3; No: 0
✓ Yes
✓ Yes "Very close & convenient."
✓ Yes "5 min walk to our classroom."

Q#3: Housing accommodations safe?
✓ Yes
✓ Yes
✓ Yes "You have to have an access card to get into the stairs, then into the hallways, then into your room."

Q#4: Suggestions for improving housing accommodations?
✓ "None really."
✓ "Extra pillows."

Off campus

Q#1: Housing accommodations clean?
Q#2: Housing accommodations well-situated?
Q#3: Housing accommodations safe?
Q#4: Suggestions for improving housing accommodations?
Q#5: If you stayed off-campus, please identify your accommodation and whether you recommend your accommodation?
✓ "[R]eside in Toronto."

2018

Session One

St. Michael's College

Q#1: Housing accommodations clean? Yes: 2; No: 0
✓ Yes "The facility as well as the surroundings were incredibly clean."
✓ Yes

Q#2: Well situated to classes? Yes: 2; No: 0
✓ Yes "Across from the building were [sic] classes were held."
✓ Yes "Less than a 5 minute walk."

Q#3: Housing accommodations safe? Yes: 2; No: 0
✓ "Yes, the area is very safe, and the campus is safe and patrolled by guards 24 hrs. Guards are also available to walk with students to their building if students so desire."
✓ Yes

Q#4: Suggestions for improving housing accommodations?
✓ "Nothing, I thought the housing was great."
✓ "None."
Session Two

St. Michael’s College

Q#1: Housing accommodations clean? Yes: 3; No: 0

✓ Yes “See session 1 for comments.”
✓ Yes
✓ Yes

Q#2: Well situated to classes? Yes: 3; No: 0

✓ Yes
✓ Yes
✓ Yes

Q#3: Housing accommodations safe?

✓ Yes
✓ Yes
✓ Yes

Q#4: Suggestions for improving housing accommodations?

✓ “Mayb...”

2017

Session One

St. Michael’s College

Q#1: Housing accommodations clean? Yes: 2; No: 1

✓ “More visits from housekeeping would be better.”
  “- Many access doors still don’t work.”
  “- Power cutoffs w/ warning or notice.”

Q#2: Housing accommodations well-situated? Yes: 3; No: 0

Q#3: Housing accommodations safe? Yes: 3; No: 0

✓ “Lots of children that were loud for a few days here and there. Unsupervised children.”

Q#4: Suggestions for improving housing accommodations?

✓ “Just better communication from the St. Mike’s staff.”
✓ “Better attention to WMU Cooley students being on communication/cleaning lists w/ the University.”

Off campus

Q#1: Housing accommodations clean?

Q#2: Housing accommodations well-situated? Yes: 1; No: 0

Q#3: Housing accommodations safe?

Q#4: Suggestions for improving housing accommodations?
Q#5: If you stayed off-campus, please identify your accommodation and whether you recommend your accommodation?

✓ "Element Condos
   20 Blue Jays Way."
✓ "18 Yorkville Ave.
   Used Toronto Luxury Rentals"

2016
Session One
St. Michael's College

Q#1: Housing accommodations clean? Yes: 2; No: 0
Q#2: Housing accommodations well-situated? Yes: 2; No: 0
Q#3: Housing accommodations safe? Yes: 2; No: 0
Q#4: Suggestions for improving housing accommodations?

✓ "AC sooner."

Off campus

Q#1: Housing accommodations clean?
Q#2: Housing accommodations well-situated?
Q#3: Housing accommodations safe?
Q#4: Suggestions for improving housing accommodations?
Q#5: If you stayed off-campus, please identify your accommodation and whether you recommend your accommodation?

Session Two
St. Michael's College

Q#1: Housing accommodations clean? Yes: 1; No: 0
Q#2: Housing accommodations well-situated? Yes: 1; No: 0
Q#3: Housing accommodations safe? Yes: 1; No: 0
Q#4: Suggestions for improving housing accommodations?

✓ "None."

Off campus

Q#1: Housing accommodations clean?
Q#2: Housing accommodations well-situated?
Q#3: Housing accommodations safe?
Q#4: Suggestions for improving housing accommodations?
Q#5: If you stayed off-campus, please identify your accommodation and whether you recommend your accommodation?

2015

Session One

St. Michael's College

Q#1: Housing accommodations clean? Yes: 1; No: 0
Q#2: Housing accommodations well-situated? Yes: 1; No: 0
Q#3: Housing accommodations safe? Yes: 1; No: 0
Q#4: Suggestions for improving housing accommodations?

Off campus

Q#1: Housing accommodations clean?
Q#2: Housing accommodations well-situated?
Q#3: Housing accommodations safe?
Q#4: Suggestions for improving housing accommodations?

Session Two

St. Michael's College

Q#1: Housing accommodations clean? Yes: 1; No: 0
Q#2: Housing accommodations well-situated? Yes: 1; No: 0
Q#3: Housing accommodations safe? Yes: 1; No: 0
Q#4: Suggestions for improving housing accommodations?

Off campus

Q#1: Housing accommodations clean?
Q#2: Housing accommodations well-situated?
Q#3: Housing accommodations safe?
Q#4: Suggestions for improving housing accommodations?

2014

Session One

St. Michael's College

Q#1: Housing accommodations clean? Yes: 6; No: 1

✓ "Could use a little work. Housekeeping dates were inconsistent."
✓ "Loved it. Campus was gorgeous! Very impressed."
Q#2: Housing accommodations well-situated? Yes: 7; No: 0
✓ "Best."

Q#3: Housing accommodations safe? Yes: 7; No: 0
✓ "Best."

Q#4: Suggestions for improving housing accommodations?
✓ "None."
✓ "A place to cook to save $ on food costs..."
✓ "Cost is always a concern. Would Cooley be able to put all students in one of the houses on campus?"
✓ "Nothing. Awesome! Hope Oxford is just as good!"

Off campus

Q#1: Housing accommodations clean?

Q#2: Housing accommodations well-situated?

Q#3: Housing accommodations safe?

Q#4: Suggestions for improving housing accommodations?
✓ Places to cook meals. Sorbara wasn’t bad and very close to attractions."

Off campus

Q#1: Housing accommodations clean?

Q#2: Housing accommodations well-situated?

Q#3: Housing accommodations safe?

Q#4: Suggestions for improving housing accommodations?

2013

Session One

St. Michael’s College

Q#1: Housing accommodations clean? Yes: 7; No: 0
✓ “Maid staff requested that I only use certain parts of my room unless absolutely necessary. This is a strange request.”
✓ “Bathrooms get a bit dicey at the end of wknds but that’s only noticeable thing.”
✓ “Clean, utilitarian.”

Q#2: Housing accommodations well-situated? Yes: 7; No: 0

✓ “Close to class & entertainment.”
✓ “Excellent location.”
✓ “Construction was a pain.”
✓ “Location, location, location!”

Q#3: Housing accommodations safe? Yes: 7; No: 0

Q#4: Suggestions for improving housing accommodations?

✓ “A reading lamp on the desk near the bed would be great — the lighting in the room was not good in bed or the desk for reading homework, etc.”
✓ “Internet. The internet service is not reliable. This is unacceptable. Upon complaining, the response given was that the internet service is not reliable, and I should try it later.”
✓ “Not having wi-fi is a challenge. No internet can in the common space. Poor lighting makes studying in the room a challenge. Would love to see a move to a place w/ a kitchen, constant eating out is a drain $ & otherwise.”
✓ “Find housing w/ meal plan included like Morrison Hall.”
✓ “When we moved in, it was 80+ degrees in the rooms for the first week+, just have that fixed also the construction every morning @ 7 a.m. is not great.”

Off campus

Q#1: Housing accommodations clean?

Q#2: Housing accommodations well-situated?

Q#3: Housing accommodations safe?

Q#4: Suggestions for improving housing accommodations?

Undeclared

Q#1: Housing accommodations clean?

✓ N/A
✓ N/A
✓ N/A

Q#2: Housing accommodations well-situated?

Q#3: Housing accommodations safe?

Q#4: Suggestions for improving housing accommodations?

✓ “Provide other on campus housing options w/ cooking facilities, e.g. Woodward building.”

Session Two

St. Michael’s College

Q#1: Housing accommodations clean? Yes: 2; No: 1
Rooms were good but there seemed to be days at a time when the bathrooms were not cleaned.
They were clean except my hallway and room smelled like mold for the entire 6-week stay.

Q#2: Housing accommodations well-situated? Yes: 3; No: 0

Sorbara is the most convenient location out of everywhere that anybody stayed.

Q#3: Housing accommodations safe? Yes: 3; No: 0

This whole area of Toronto is very safe. Canadians do not seem to commit any crimes at all.

Q#4: Suggestions for improving housing accommodations?

Minor quibbles: the doors close very loudly and can be disruptive to sleep and study; the Kelly library is closed very early and the main library doesn't allow us access.
Bring your own pillow.
Being able to print somewhere (for free, or at least just to avoid the bureaucracy of the library).

Off campus

Q#1: Housing accommodations clean?
Q#2: Housing accommodations well-situated?
Q#3: Housing accommodations safe?
Q#4: Suggestions for improving housing accommodations?

Offer Wentworth College residence.

Undeclared

Q#1: Housing accommodations clean?
Q#2: Housing accommodations well-situated?
Q#3: Housing accommodations safe?
Q#4: Suggestions for improving housing accommodations?

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2012

Session One

St. Michael's College

Q#1: Housing accommodations clean? Yes: 10; No: 2

But they needed painted.
It was clean for the most part, but the showers were never cleaned the entire time I have been here.
I don't believe my room was cleaned before I arrived.
Q#2: Housing accommodations well-situated? Yes: 12; No: 0

✓ "They were close."

Q#3: Housing accommodations safe? Yes: 12; No: 0

✓ "Yes it's like Fort Knox."
✓ "I felt like I was at a military base need key to open everything."

Q#4: Suggestions for improving housing accommodations?

✓ "If we are paying in our bills for AC, then have ACs or at the least fans in our rooms when we move in. Have the cleaning staff vacuum rooms - b/c they won't w/o a special request."
✓ "Wireless internet"
✓ "Let people know sooner about the needs for an ethernet cord so St. Mike's doesn't take advantage & warn that they may not have AC on early."
✓ "Inform the students as to when their rooms will be cleaned."
✓ "More cleaning & AC working from beginning."
✓ "Wireless internet"
✓ "Better staff, wish the place was cleaner, the washroom actually cleaned."

Off campus

Q#1: Housing accommodations clean?

✓ "N/A"

Q#2: Housing accommodations well-situated?

✓ "N/A"

Q#3: Housing accommodations safe?

✓ "N/A"

Q#4: Suggestions for improving housing accommodations?

✓ "N/A"

Undeclared

Q#1: Housing accommodations clean?

Q#2: Housing accommodations well-situated?

Q#3: Housing accommodations safe?

Q#4: Suggestions for improving housing accommodations?

Session Two

St. Michael's College

Q#1: Housing accommodations clean? Yes: 5; No: 2

✓ "Kinda clean."
✓ "Living in the basement was not-so-great. (Too dark.) Maybe next year - be sure that all Cooley students are on the same floor(s)."
✓ "They should clean the bathrooms more regularly though."
Q#2: Housing accommodations well-situated? Yes: 7; No: 0
Q#3: Housing accommodations safe? Yes: 6; No: 1

☑️ “Mostly, but gangster took our floor & Mullins for a couple weeks.”
☑️ “I forgot to close my door one day, and nothing was missing when I came back. That
along speaks volumes to the safety of the Sorbara building.”

Q#4: Suggestions for improving housing accommodations?

☑️ “Possibly provide options for dorm with kitchen facilities.”
☑️ “Instead of them to fix the problem they tried to blame issues on students. Rooms &
bathroom were dirty. Insect everywhere!”
☑️ “House students in dorms w/ a kitchen.”
☑️ “N/A”

Off campus

Q#1: Housing accommodations clean?
Q#2: Housing accommodations well-situated?
Q#3: Housing accommodations safe?
Q#4: Suggestions for improving housing accommodations?

☑️ “Make off campus housing more readily available to students.”

Undeclared

Q#1: Housing accommodations clean?
Q#2: Housing accommodations well-situated?
Q#3: Housing accommodations safe?
Q#4: Suggestions for improving housing accommodations?

☑️ “Too many to mention here but a great start would be to have Summer residence
attend to the needs of students better.”

2011

Session One

St. Michael's College

Q#1: Housing accommodations clean? Yes: 13; No: 3; No answer: 1

☑️ “Somewhat...however the bed-bug outbreak was inconvenient.”
☑️ “More info on the bed bug situation would have been nice. Been bitten & have no idea
by what.”
☑️ “Please vacuum the rooms when cleaning. I am always being poked by things. Don’t
start loud repairs until after at least 9 a.m. Put the whole group much closer together.”
☑️ “But they didn’t look clean.”
☑️ “Spiders and there was a bedbug incident.”
☑️ “Sorbara Hall too expensive.”
☑️ “Except for the bedbug issues. Not a fan of the laundry room either.”
✓ "For the most part... bedding questionable, bedbug issues, library staff & residence staff not too helpful with issues... internet, air conditioning..."
✓ "My room was clean, many were not."
✓ "They were clean, but you could tell they have been well used by the students prior to us."

Q#2: Housing accommodations well-situated? Yes: 15; No: 0; No answer: 1
✓ "Very close indeed."
✓ "Rt. Here, right next door."
✓ "Close to class, close to all entertainment."
✓ "Maybe a 2 min. walk."

Q#3: Housing accommodations safe? Yes: 16; No: 0
✓ "Almost too safe. 4 times we have to use key before getting into room. It's not Fort Knox."
✓ "But the safety features were annoying (girls couldn't swipe into the 1st floor)."
✓ "Very. 5+. Like Fort Knox with all the security cards/doors."
✓ "Except for the bedbugs."

Q#4: Suggestions for improving housing accommodations?
✓ "Have a review of the residence halls before the students actually check to ensure things such as a bed-bug outbreak do not occur in the future."
✓ "N/A"
✓ "Stop the childish separation between entry to the men's & women's floors. Give us access to all floors. This is a must."
✓ "None"
✓ "Tell students to bring their own bedsheets, pillows, towels. Eliminate bedbugs."
✓ "Have St. Michael's make sure the dorm rooms are clean before they charge us $850.00 -- I didn't pay that amount to have to worry about bedbugs."
✓ "A/C, less keycard swipes, 4 is excessive, bathrooms cleaned."
✓ "Cleaner, newer dorms."
✓ "Put the students together. The male students being unable to reach the females is highly annoying. We would like to have easy communication and it's difficulty being as spread out."
✓ "Get wireless access. Have a printer available to Cooley students. Also A/C was advertised and didn't work until June 1st. Writing exams on chairs with arms as desks is terrible to take notes on for 4 hours and I can only imagine how fun exams will be on these things."

Off campus

Q#1: Housing accommodations clean?

Q#2: Housing accommodations well-situated?

Q#3: Housing accommodations safe?

Q#4: Suggestions for improving housing accommodations?
✓ "Off campus and cheaper."
✓ "Make them more affordable, so that all students can enjoy the housing and the company of each other while there."
✓ "More affordable, more options."
Q#1: Housing accommodations clean?

Q#2: Housing accommodations well-situated?

Q#3: Housing accommodations safe?

Q#4: Suggestions for improving housing accommodations?

Session Two

St. Michael's College

Q#1: Housing accommodations clean? Yes: 10; No: 1

✓ “I was a little nervous about the bedbug issue but I didn’t have any major cleanliness issues.”
✓ “The ladies were wonderful.”
✓ “Bedbugs, old sheets.”

Q#2: Housing accommodations well-situated? Yes: 11; No: 0

✓ “Wish the rooms had more light, kind of hard to study in.”
✓ “Great location!”

Q#3: Housing accommodations safe? Yes: 11; No: 0

✓ “Key access great! Safety wasn’t questioned!”

Q#4: Suggestions for improving housing accommodations?

✓ “Dissuade future students from getting any meal plan. The food is not good.”
✓ “All the necessities were available so no complaints.”
✓ “Would have been nice to have the option of staying in one of the historic houses.”
✓ “It was very difficult for genders to mingle when you have no way to access there floors.”
✓ “The amount of money paid for the hall should include some type of meal plan.”
✓ “Access to room vacuums. More than one key! And why a $20 deposit for laundry card? Ridiculous.”
✓ “None”
✓ “Cleaner dorms. Living standards at the dorms are horrible.”

Off campus

Q#1: Housing accommodations clean?

Q#2: Housing accommodations well-situated?

Q#3: Housing accommodations safe?

Q#4: Suggestions for improving housing accommodations?

Undeclared

Q#1: Housing accommodations clean?

Q#2: Housing accommodations well-situated?

Q#3: Housing accommodations safe?
Q#4: Suggestions for improving housing accommodations?

2010

Session One

St. Michael's College

Q#1: Housing accommodations clean? Yes: 14; No: 0
   ✓ "Very nice cleaning staff."

Q#2: Housing accommodations well-situated? Yes: 14; No: 0

Q#3: Housing accommodations safe? Yes: 14; No: 0

Q#4: Suggestions for improving housing accommodations?
   ✓ "Better parking rates."
   ✓ "A/C did not work. Cleaning team came at unusual hours."
   ✓ "Maybe have a kitchen in the common area."

Off campus

Q#1: Housing accommodations clean?

Q#2: Housing accommodations well-situated?

Q#3: Housing accommodations safe?

Q#4: Suggestions for improving housing accommodations?
   ✓ "Less expensive."

Undeclared

Q#1: Housing accommodations clean?

Q#2: Housing accommodations well-situated?

Q#3: Housing accommodations safe?

Q#4: Suggestions for improving housing accommodations?

Session Two

St. Michael's College

Q#1: Housing accommodations clean? Yes: 11; No: 1
   ✓ "Very clean & safe."
   ✓ "A kitchen would have saved money."

Q#2: Housing accommodations well-situated? Yes: 12; No: 0
   ✓ "Great location."

Q#3: Housing accommodations safe? Yes: 11; No: 1
Q#4: Suggestions for improving housing accommodations?

✓ "Have them change towels more often."
✓ "Kitchen, cheaper food plan to subsidize the cost of food especially for students staying the full 6 weeks."
✓ "No suggestions."
✓ "No one at the Hall seemed concerned w/security – would prefer to see better policies & more vigilance. Nice location. Room was not cleaned (carpet) but was told there was nothing to be done – Staff just didn’t care so I would NEVER stay again."

Off campus

Q#1: Housing accommodations clean?

Q#2: Housing accommodations well-situated?

Q#3: Housing accommodations safe?

Q#4: Suggestions for improving housing accommodations?

Undeclared

Q#1: Housing accommodations clean?

Q#2: Housing accommodations well-situated?

Q#3: Housing accommodations safe?

Q#4: Suggestions for improving housing accommodations?

2009

Session One

St. Michael's College

Q#1: Housing accommodations clean? Yes: 10; No: 5

✓ "Most of the time."
✓ "They truly need to change sheets and provide towels more than once every 8-9 days" "This is a little ridiculous."
✓ "More of hostel than dorm; not enjoyable."
✓ "Sheets and blankets were gross. Constantly ran out of toilet paper and cleaning ladies kept saying we had to call."
✓ "Very clean."
✓ "They were at first, but the cleaning ladies – who were supposed to come once a week – only came once in 3 weeks."
✓ "Air conditioning didn’t work. Would have liked a place with a kitchen."

Q#2: Housing accommodations well-situated? Yes: 15; No: 1

✓ "Excellent location, 5 min. walk."
✓ "Awesome spot."

Q#3: Housing accommodations safe? Yes: 13; No: 3

✓ "Door locks and key extremely annoying."
✓ "The random old guys on the girls’ floor was unsettling. Shouldn’t be using our floor as a hostel."
✓ “For the most part, security did not respond quickly when called (the key lock at all doors and elevators was good).”
✓ “The Hall is a hostel. Random people could stay there. Not the safest of environments.”

Q#4: Suggestions for improving housing accommodations?

✓ “Labeled in answer to Q6 above.”
✓ “If dorms are being offered, they should be made available to only students. No paper towels in bathroom.”
✓ “Be prepared to house your residents. This was my only complaint. Anytime I asked for a call regarding an issue, I never received one from them – shocking!”
✓ “Give students options on let them know that they can pick reasonable accommodations elsewhere.”
✓ “Be more familiar with how St. Mike’s do things.”
✓ “If someone, specially students, are paying almost double the amount of regular visitors (15 dollars Canadian a night for individuals that are just staying a night – as opposed to 1,200 for six weeks ($30 a night)). This should be checked by the school. Outrageous! It’s the 3rd week (1/2 way through the program and the A/C vent are being cleaned.) Make sure the facilities work – A/C – cards, etc…”
✓ “The air conditioning wasn’t working. The key cards don’t work sometimes. Recommend alternative housing. For what I paid I believe we could have gotten a better place.”
✓ “The housing seemed to get you coming an going with fee over every little thing (internet, gym, laundry).”
✓ “Make sure air is working before we get here, have the cleaners actually come once/week and don’t use it as a hostel.”
✓ “Recommend additional bedding (beds uncomfortable), make sure students know showers are down the hall.”
✓ “Air conditioning didn’t work. Would have liked a place with a kitchen.”
✓ “Kitchen! Buying food everyday was expensive and not as healthy.”
✓ “Get new ones or allow students a better opportunity of staying off-campus.”
✓ “Make sure the A/C working next time.”

Off campus

Q#1: Housing accommodations clean?

Q#2: Housing accommodations well-situated?

Q#3: Housing accommodations safe?

Q#4: Suggestions for improving housing accommodations?

Undeclared

Q#1: Housing accommodations clean?

Q#2: Housing accommodations well-situated?

Q#3: Housing accommodations safe?

Q#4: Suggestions for improving housing accommodations?

Session Two

St. Michael’s College

Q#1: Housing accommodations clean? Yes: 6; No: 0; Yes/No: 1; No answer: 1
✓ "At times."
✓ "Staff at Sorbara were wonderful."
✓ "Blankets were gross. But cleaning ladies kept clean towels coming."
✓ "The bathroom was not cleaned oftenly."

Q#2: Housing accommodations well-situated? Yes: 5; No: 0; No answer: 1
✓ "Great location."

Q#3: Housing accommodations safe? Yes: 7; No: 0

Q#4: Suggestions for improving housing accommodations?
✓ "Give students other options."
✓ "Larger food card amount."
✓ "None"
✓ "Offer a wider range of choices that are more economical or require all students to live in the dorm and include it on the tuition. A place to cook would be nice too."

Off campus

Q#1: Housing accommodations clean?
✓ Yes

Q#2: Housing accommodations well-situated?
✓ Yes

Q#3: Housing accommodations safe?
✓ Yes

Q#4: Suggestions for improving housing accommodations?

Undeclared

Q#1: Housing accommodations clean?
✓ Yes

Q#2: Housing accommodations well-situated?
✓ Yes

Q#3: Housing accommodations safe?
✓ Yes

Q#4: Suggestions for improving housing accommodations?

2008

Session One

St. Michael's College

Q#1: Housing accommodations clean? Yes: 14; No: 0; No answer: 1
✓ "The beds are small / not comfortable."
✓ "Bathroom could have been cleaner."

Q#2: Housing accommodations well-situated? Yes: 15; No: 0

Q#3: Housing accommodations safe? Yes: 15; No: 0
✓ "A little weird having old people on the same floor."

Q#4: Suggestions for improving housing accommodations?

✓ "A kitchen would be nice. Toronto is expensive."
✓ "Offer free wi-fi Internet. Lessen the prices of the fridges."
✓ "Prepayment."
✓ "Paid before arrive. Include laundry (?) card in package. Food plan."
✓ "Include payment with tuition instead of having us pay on arrival."
✓ "WiFi service also see #6 on opposite page."
✓ "A - Have a printer - Free Internet / fridge - Better beds"
✓ "A nicer comforters."

Off campus

Q#1: Housing accommodations clean?
Q#2: Housing accommodations well-situated?
Q#3: Housing accommodations safe?
Q#4: Suggestions for improving housing accommodations?

Un declared

Q#1: Housing accommodations clean?
Q#2: Housing accommodations well-situated?
Q#3: Housing accommodations safe?
Q#4: Suggestions for improving housing accommodations?

Session Two

St. Michael’s College

Q#1: Housing accommodations clean? Yes: 8; No: 1

✓ "But the cleaners sometimes lazy."
✓ "Visitors were very dirty."

Q#2: Housing accommodations well-situated? Yes: 9; No: 0
Q#3: Housing accommodations safe? Yes: 9; No: 0
Q#4: Suggestions for improving housing accommodations?

✓ "Better access keys."
✓ "Do not allow others to be on our floor."

Off campus

Q#1: Housing accommodations clean?
Q#2: Housing accommodations well-situated?
Q#3: Housing accommodations safe?
Q#4: Suggestions for improving housing accommodations?
Undeclared

Q#1: Housing accommodations clean?

Q#2: Housing accommodations well-situated?

Q#3: Housing accommodations safe?

Q#4: Suggestions for improving housing accommodations?

2007

Session One

Where did you stay? Sorbara Residence Hall=25; off-campus=4

Q1. Were Sorbara accommodations clean? Yes=21; No=4

✓ But they never changed the sheets, even if I called they took a while
✓ Walls, rooms a little dirty, floors not good
✓ Although housekeep was irregular
✓ Dirty floors, not vacuumed; fridges were in bad shape and paid a lot for them!
✓ "I thought that it was great that the ladies came in each week."
✓ Room was a bit dingy
✓ Although the carpets in the dorms felt absolutely gritty, nasty, disgusting on the bottoms of your feet. They were really in need of a shampooing.
✓ Most of the time, but my room has a broken window, was not swept when I arrived and the thermostat never shuts off, so I'm either always cold or hot
✓ However, had to run the housing service to ground each week to get room cleaned (sheets changed, vacuum) which I just did myself after getting the supplies from housekeeping
✓ I'm not sure what schedule the cleaning crew is on, but my room was cleaned only once in the three-week session.
✓ But maid services were inconsistent
✓ The cleaning service never got the schedule right. I had to take the extra steps to get them to my room.

Q2. Were Sorbara accommodations well situated in relation to your classes? Yes =25; No=0

✓ Good location—only two blocks or less away—lack of electrical plugs in classrooms for computers
✓ The walking distance was nice, especially on rainy days.
✓ Location! Location! Location! We were in the heart of it all!!
✓ I loved the big desk and close to our classroom.
✓ Perfect

Q3. Were Sorbara accommodations safe? Yes=23; No=2

✓ For the most part
✓ I felt very safe in Toronto, in general.
✓ I guess
✓ My entire experience in Toronto, except Queen Street West at 2 a.m., was safe. People are walking at all hours of the day and night, unlike Lansing.
✓ There were constantly people that were not first floor residents walking through. Not a great feeling, especially in the shower.
✓ Basically a safe clean environment in a major city. All amenities close by. No need to go far for anything.
✓ Need key locks on floor 1 and 2—not just 3 and 4. Equality for safety precautions would be a boon.
Q4. What suggestions, if any, would you make to improve the housing accommodations?

✓ Key system annoying; could use microwave
✓ Better key locks on outer doors—the existing ones are finicky
✓ Cafeteria
✓ We should have same accommodations as everyone else on all 4 floors
✓ As mentioned before: maybe put us somewhere with a meal plan
✓ Better beds
✓ Let students know in advance what the accommodations will be so we can decide to bring fridge/microwave/etc. with us.
✓ Have microwaves available, have a set cleaning schedule. Have only females on one floor and males on another, but keep all program participants together if possible.
✓ Be more prepared! Have rooms assigned beforehand, trust us at 25 years old with microwaves, order enough refrigerators, let us know Internet is not wireless, let us know there’s no cafeteria anywhere.
✓ Shampoo the rugs in dorm rooms. That’s all. Otherwise, everything was greaat.
✓ Just group us together better. I also loved how we could control our own heat and air conditioning.
✓ change beds
✓ putting all participants together in residence hall; central list of phone/contact info
✓ There were a lot of distractions—gardening and construction constantly! Why were we not on the same floor?
✓ Microwave—but then if people hadn’t put them in their rooms, we’d have one on each floor
✓ Cleaner rooms; students on same floor; women together near showers so ladies don’t have to walk past men to go to showers or vice versa
✓ Microwave, refrigerator, toaster
✓ Need a microwave

Session Two

Where did you stay? Sorbara Residence Hall=17 off-campus=3

Q1. Were Sorbara accommodations clean? Yes=14; No=1; Ambivalent=2

✓ Basic, safe, sanitary
✓ Could be better; key cards absolutely the worst!
✓ Inconsistent—it wasn’t helpful that staff was rude
✓ Sometimes clean; the rooms should be cleaned a bit better at the start
✓ Floors of rooms need to be vacuumed more

Q2. Were Sorbara accommodations well situated in relation to your classes? Yes=17; No=0

✓ 1 block

Q3. Were Sorbara accommodations safe? Yes=16; No=1

✓ A lot of strange people were walking around 1st floor that weren’t living there
✓ Place girls on keyed-entry floors

Q4. What suggestions, if any, would you make to improve the housing accommodations?

✓ Microwave
✓ Don’t clean carpets of Hall at 8 a.m. on a Saturday morning and maics shouldn’t congregate in halls and talk; it’s very loud!
✓ Be clear as to additional costs: fridge; microwave; key replacements; cleaning services
✓ Better access to microwave; students’ rooms together
✓ Put all of Cooley on one floor
Same level for all students
To make sure that there is a microwave available to help reduce the need to eat out
Make sure students are told of the lack of a microwave oven and to bring their own or budget higher amounts for food (having to eat out every day) or force the housing staff to have them available
Microwave; separate accommodations for program student, maybe everyone on the same floor so not to create false divisions
Encourage people who live on above floors to take stairs instead of elevators. I don’t like running into strange men in my robe.
Microwave; all students on one floor
Microwave and fridges!
Create a meal plan with a restaurant here to help with costs; or make sure there are enough fridges
Microwave/food issue

2006

Where did you stay? Sorbara Residence Hall=14 Off-campus=6 No response=1

Q1. Were Sorbara accommodations clean? Yes=14; No=0

- Not steady on the housekeeping, though
- Single-ply toilet paper should be outlawed.
- Key cards were the only problem
- Housekeeping only came once in three weeks to change my sheets and towels. I did not like that very much.
- It is rather awkward to have cleaning people on a regular basis. I put up a no-housekeeping sign, not to be rude, just for personal reasons.

Q2. Were Sorbara accommodations well situated in relation to your classes? Yes=14; No=0

- Fix problems quickly
- Couldn’t be better
- The location is superb.
- Very close! Very nice!

Q3. Were Sorbara accommodations safe? Yes=14; No=0

- Without question
- Safe as far as I know; however we were not given any contact information for emergencies or lockouts with housing
- However, we did not know really who to contact in the residence hall, if anyone, in case of an emergency or lockout or something like that

Q4. What suggestions, if any, would you make to improve the housing accommodations?

- Allow for earlier check-in
- There are no dining facilities, very low lighting in the rooms, and no study areas
- Fix the key card problem. They never worked.
- Maybe provide double rooms for those who want them; maybe include some kind of meal plan; also, it would have been helpful if they had told us from the beginning about laundry cards
- Doubles; notice of increase in housing price
- I just didn’t like the fact you had to walk down the hall to be able to use the restroom, but that is typical of a dorm, I suppose, and cannot be helped.
- They should open the residence hall before the first day. It was so unorganized and hectic. The staff was completely unprepared as was the residence hall for our arrival. They should open earlier.
At times the front desk staff was unavailable and difficult to get a hold of.
The people at the residence office are nice. However, for unknown reasons, it takes a lot of time for each administrative work and it is difficult to contact (e.g., the phone number is difficult to get through and no one at the office site for more than one hour.)
Sheet change every week; a kitchen would have lowered cost a bit
Better Toronto administration; spent top dollar for a dorm room, however, no messaging service
It would be nice to have a kitchen and they ran out of refrigerators.
Tell people how to work the A/C in advance!

Session Two

Where did you stay? Sorbara Residence Hall=7 off-campus=8

Q1. Were Sorbara accommodations clean? Yes=7; No=0

Cleaning staff was nice—bathrooms, especially, were kept clean
Housekeeping was really great. Bathrooms were cleaned regularly, which is very important.

Q2. Were Sorbara accommodations well situated in relation to your classes? Yes=7; No=0

Can't be closer.

Q3. Were Sorbara accommodations safe? Yes=7; No=0

Q4. What suggestions, if any, would you make to improve the housing accommodations?

None
All of us were only allowed to use the lounge on our floor. Other lounges were most times vacant but we were locked out.
Info on wash cards at check-in
Notice of increase in price before arriving

2005

Session One

Number responses Sorbara residents = 10
Number responses other lodging, personally arranged = 6

Q1. Were Sorbara accommodations clean?

Showers/restrooms could have been cleaner.
Except for showers, they were so dirty.
Bathrooms should be cleaned more often
The best dorm in my life
The room was not, initially. Otherwise, seems pretty good.

Q2. Were Sorbara accommodations well situated in relation to your classes?

It took too long to get the Internet up.

Q3. Were Sorbara accommodations safe?

Sometime random people not staying there would go thru & ask questions about living there. Although these people were okay, if they can get in, who else can?
Never felt threatened
Q4. What suggestions, if any, would you make to improve the housing accommodations?

✓ Subsidize two condos across the street for students!  (JK)
✓ Great locations
✓ Ensure that no guests be on the same floor that are not graduate students. Having a violinist on the floor was distracting. Otherwise, enjoyed it very much.
✓ I want a desk lamp.
✓ Someplace w/out shared bathrooms; perhaps w/meal plan or cooking facilities.

Session Two

Number responses Sorbara residents = 7
Number responses other lodging, personally arranged = 9

Q1. Were Sorbara accommodations clean? Yes=7; No=0

✓ Great
✓ My room had old linens still on bed
✓ Except showers

Q2. Were Sorbara accommodations well situated in relation to your classes? Yes=7; No=0

Q3. Were Sorbara accommodations safe? Yes=7; No=0

✓ Absolutely

Q4. What suggestions, if any, would you make to improve the housing accommodations?

✓ Slower shutting doors (at Sorbara)