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INTRODUCTION

Participants in the 2020 Down Under Program will find their own accommodations in Hamilton, New Zealand, and Melbourne, Australia. Interested students may choose dorm housing at the University of Waikato in Hamilton, and Milano Serviced Apartments in Melbourne’s CBD.

Student comments from their program evaluations are included in the Housing Booklet. Do not hesitate to contact the International Programs Office with any questions. Accommodations should not be arranged before WMU-Cooley officially notifies applicants of acceptance into the program.

Please note that housing is included in the proposed financial aid budget. A total of US$4,967 has been estimated (US$967 for Hamilton based on the University of Waikato housing cost estimate for 2020 and US$4,000 for Melbourne).

Remember:

1. Students who choose dorm housing at the University of Waikato, and Milano Serviced Apartments will be given housing agreements to review, sign, and return to the International Programs Office. Carefully review all the information regarding withdrawal, refunds, and penalty fees.

2. Students are responsible and, by their participation in the program, agree to pay for all housing charges, including those incurred by WMU-Cooley in advance on their behalf in reliance on their application and deposit.

3. That there will likely be currency exchange rate differences between the time the housing charges are assessed on your student account and WMU-Cooley receives the invoices from the University of Waikato and Milano Serviced Apartments. Any differences related to the currency conversions will be reflected on your student statement.

4. Please carefully read the policies of your housing providers. It is important to review the policies because questions have arisen in the past about guest overnights, cancellation, force majeure, refunds, and early check-outs.
Past participants have commented that it was helpful to know where others were staying. The Participant List on the TWEN page provides e-mail information for the 2018 participants.

**Hamilton, New Zealand**

The financial aid budget provides about US$967 for housing in Hamilton. This amount is based on the estimated cost of self-catered dorm housing at the University of Waikato (NZ$1,450). This budget figure was calculated on currency exchange rates in June 2019. Currency exchange rates will vary over time.

Students have found their own housing in previous program years. Others have chosen the dorm housing at the University of Waikato. Please review the attached student comments for more information about off-campus and on-campus accommodations.

Housing should be obtained from Thursday, January 2, 2019-Saturday, February 15, 2020. Should you choose the on-campus dorm accommodation, fixed rate housing is available from Thursday, January 2, through check-out on Saturday, February 15. Students will pay a fixed housing charge for 44 nights of lodging.

The University of Waikato is about 2 ½ miles from downtown Hamilton in a suburb called Hillcrest. The main entrances to campus are on Knighton Road and Hillcrest Road. (Note: The Student Village dorms are off Knighton Road and the Law and Management Building is off Hillcrest Road.) Hamilton has a public transportation system called “Busit!” http://www.busit.co.nz/

**Student Village Housing at the University of Waikato**

In Hamilton, New Zealand, participants may choose to stay at University of Waikato student dorm housing for 44 nights (January 2-February 15, 2020) at a fixed housing charge. Student Village is older student dorm housing. It is located on the southwest side of the University of Waikato, near the Recreation Center, main bus stop, and shops and banks “down at the lakes.” The apartments are about a 15-minute walk to the Te Piringa – Faculty of Law building and new Law and Management Building where classes will be conducted.
Remember that you will be living and studying on a university campus. There will be policies regarding smoking and alcohol — make sure you are aware of and understand these policies.

Participants will likely stay in buildings that contain four apartments. The apartments have four, six or seven single bedrooms with shared living, kitchen, and bathroom areas. Down Under participants will be grouped together in these apartments. It is self-catered. (Please note that a catered option is available. Please contact IPO for more information.)

Fixed rate housing is available from Thursday, January 2, through check-out on Saturday, February 15. A map of the University of Waikato is included in the Appendix and indicates the location of the housing office and Student Village.

Accommodation and Conference Services Office
University of Waikato
Private Bag 3105
Hamilton 3240
New Zealand
Phone: 0064 7 838 4084
Fax: 0064 7 838 4058
E-mail: accom@waikato.ac.nz

Student Village
University of Waikato
Private Bag 3021
Hamilton 3240
New Zealand
Phone: 0064 7 838 4122
Fax: 0064 7 838 4277

Cost

The 2020 rate is NZ$1,450. It is self-catered. There was a NZ$1,100 accommodation charge with a NZ$200 deposit, NZ$100 administrative fee and a NZ$500 weekly linen service charge. A NZ$200 refundable deposit is required to cover damages and is refundable at the end of the stay after the on-site staff inspects the apartment.

The cost breakdown is:

NZ$1,100 (single room)
200 (refundable damages deposit)
100 (administrative fee)

50 (linen service)

NZ$1,450

This amount is included in the proposed financial aid budget.

A catered option is available. Please contact IPO for more information. This option includes 3 meals a day, 7 days a week.

The cost breakdown is:

NZ$1,600 (single room, catered)
200 (refundable damages deposit)
100 (administrative fee)

50 (linen service)

NZ$1,950

Currency rates between the U.S. dollar and New Zealand dollar fluctuate. To check the current rate, use http://www.oanda.com/currency/converter/.

APARTMENT LAYOUT AND AMENITIES

Apartments layouts are in the Appendix. These are older apartment buildings. Weekly linen service is included in the cost. Coin operated washers and dryers are located across the courtyard in a separate building. Wireless internet is available. The apartments are not air conditioned.

A “lounge” building is nearby that has an LCD television, kitchenette, bathrooms, tables, and seating.

PAYMENT

Each participant is required to sign a housing agreement with Waikato. The signed housing agreement must be submitted to the International Programs Office by October 15, 2019. WMU-Cooley has arranged to pay the housing costs on behalf of the students as a convenience prior to receiving their financial aid.

Students are responsible and, by their participation in the program, agree to pay for all housing charges, including those incurred by WMU-Cooley in advance on their behalf in reliance on their application and deposit.
Melbourne, Australia

The financial aid budget provides US$4,000 for housing in Melbourne. The amount is based on approximately AU$104 per night for housing in Melbourne for 55 nights. This budget figure was calculated on currency exchange rates in June 2019. Currency exchange rates will vary over time.

Students may arrange for their own housing or opt for Milano Serviced Apartments in Melbourne, Australia, from Saturday, February 15, through check-out on Friday, April 10, a total of 55 nights. WMU-Cooley arranged housing at Milano in 2018 and 2019.

Monash Law Chambers is located at 555 Lonsdale Street in the central business district (“CBD”). Monash Law Chambers is near the Southern Cross and Flagstaff Railway Stations. Carefully review the Met services near your accommodation in order to travel to the CBD.

Students have found their own housing in previous program years. Others have chosen housing arranged by WMU-Cooley. Please review the attached student comments for more information about accommodations.

WMU-Cooley has arranged housing at BreakFree Heritage on Little Bourke Apartments (now called Mantra City Central) in 2013, Milano Serviced Apartments in 2014, and Mantra Bell City (moved to BreakFree on Collins) in 2016. Students made arrangements for their housing in 2017. Student comments about these accommodations are attached.

Contact information for these providers follows:

**BreakFree Heritage on Little Bourke Apartments (now called Mantra City Central)**

**BreakFree on Collins**

Mr. Chris Fitcher  
Business Development Manager  
Mantra Group  
Mantra on Russell  
222 Russell Street  
Melbourne, VIC 3000
MILANO SERVICED APARTMENTS

Milano Serviced Apartments is in the CBD on Franklin Street near the Queen Victoria Market. It is a short walk to Monash Law Chambers.

Participants will stay in a high rise apartment building. A number of 2 bedroom/2 bathroom apartments (double, triple or quad occupancy), 2 bedroom/1 bathroom apartments (double, triple or quad occupancy), and 1 bedroom/1 bathroom apartments (single or double occupancy) have been set aside for participants in the program. The apartments have shared living and kitchen.

Fixed rate housing is available from Saturday, February 15, through check-out on Friday, April 10. Check-in is from 2:00 p.m. and check-out is 10:00 a.m. A map of the Melbourne CBD that marks the location of the Milano apartments is in the Appendix.

8 Franklin Street
Melbourne Victoria 3000 Australia
Phone: 1300 223 636 / 03 9926 8200
Fax: 03 9926 8299
E-mail: info@milanoservicedapartments.com.au
Website:

Remember that there will be housing policies -- make sure you are aware of and understand these policies. For more information please visit its website.


COST

The 2020 rates for the apartments follow. A discounted rate applies after 28 days.

Please note that the per person housing charge is based on the number of students sharing the apartment. The per student charge changes based on the number sharing an apartment. A penalty fee equal to their share of the apartment costs minus deposits will be assessed should a student withdraw.
<table>
<thead>
<tr>
<th></th>
<th>2 bedroom/</th>
<th>2 bedroom/</th>
<th>1 bedroom/</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2 bathroom</td>
<td>1 bathroom</td>
<td>1 bathroom</td>
</tr>
<tr>
<td><strong>Nightly Rate for</strong></td>
<td><strong>AU$215 x 28</strong> +</td>
<td><strong>AU$193 x 28</strong> +</td>
<td><strong>AU$124 x 28</strong> +</td>
</tr>
<tr>
<td><strong>Apartment</strong></td>
<td><strong>AU$205.60 x 27 =</strong></td>
<td><strong>AU$184.30 x 27 =</strong></td>
<td><strong>AU$118.50 x 27 =</strong></td>
</tr>
<tr>
<td></td>
<td><strong>AU$11,571.20</strong></td>
<td><strong>AU$10,385.50</strong></td>
<td><strong>AU$6,671.50</strong></td>
</tr>
<tr>
<td><strong>Quad occupancy</strong></td>
<td><strong>AU$2,892.80 each</strong></td>
<td><strong>AU$2,996.38 each</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Triple occupancy</strong></td>
<td><strong>AU$3,857.07 each</strong></td>
<td><strong>AU$3,461.83 each</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Double occupancy</strong></td>
<td><strong>AU$5,785.60 each</strong></td>
<td><strong>AU$5,192.75 each</strong></td>
<td><strong>AU$3,335.75 each</strong></td>
</tr>
</tbody>
</table>


A condition report must be completed at check-in and check-out. Students will be responsible for any damages. Credit card information will be requested to cover any incidental expenses including phone charges and dry cleaning.

**APARTMENT LAYOUT AND AMENITIES**

A number of 2 bedroom/2 bathroom apartments (double, triple or quad occupancy), 2 bedroom/1 bathroom apartments (double, triple or quad occupancy), and 1 bedroom/1 bathroom apartments (single or double occupancy) have been set aside for participants in the program. The following is included:

- 1 or 2 beds in each bedroom
- Separate lounge room and dining area
- Fully equipped kitchen including oven, microwave, dishwasher, tea/coffee making
- 1 or 2 bathrooms
- Individually controlled heating and air conditioning
- Lounge area with LCD TV with DVD and Foxtel (charges apply)
- High speed internet (charges apply)
- Ironing equipment
- Hair dryer
- Weekly housekeeping
- Reception is open from 7:30 a.m. to 9:00 p.m. seven days a week, outside hours may be arranged.

Other facilities available include a tennis court, a sauna, indoor heated pool and spa, gym, study/meeting room, BBQ areas and a private cinema room.
INTERNET

Unlimited complimentary WiFi internet is included.

PAYMENT

WMU-Cooley has arranged to pay the Waikato housing costs on behalf of the students as a convenience prior to receiving their financial aid. Students will likely have their financial aid disbursement prior to the due date for payment for the Milano Serviced Apartments and so will be responsible for making their own payment arrangements.

Students are responsible and, by their participation in the program, agree to pay for all housing charges, including those incurred by WMU-Cooley in advance on their behalf in reliance on their application and deposit.

Students are responsible for damages and incidental charges.

ACCOMMODATION INSTRUCTIONS

Students will work with the housing providers they choose to make arrangements and payment. The International Programs Office will provide to the University of Waikato a list of students who opted for dorm housing. The Student Village apartments will be arranged as male and female.

The International Programs Office will provide a student list to the housing providers. The Student Village apartments will be arranged as male and female. Students will have the opportunity to select roommates at Milano. Roommate information must be promptly communicated to the International Programs Office.

Please follow these instructions so that you can arrange for your housing in Hamilton and Melbourne.

1. Carefully review the housing information and the websites.

2. Complete your plans for accommodations in Hamilton and Melbourne.

3. Submit housing agreements for the University of Waikato dorm housing to the International Programs Office.

4. Provide your Hamilton and Melbourne addresses and contact information to the International Programs Office.
5. Take a copy of your housing arrangements to Australia and New Zealand. This information can also be used for the entry/exit requirements of Australia and New Zealand.

NOTES:

APPENDIX

- Student Village floor plans and photos from about 2012
- University of Waikato campus map (housing office and Student Village locations noted)
- Examples of Corporate Accommodations housing in Hamilton
- Photos of Milano Serviced Apartments from 2017
- Melbourne CBD map (Milano and Monash Law Chambers locations noted)
- Student Comments from their program evaluations about the housing
31/312 Victoria St

Located at the Riverview Apartments building at 312 Victoria St. Very spacious, modern, 2 Bedroom (2 queen), 1 Bathroom fully furnished apartment. This apartment has a fully equipped kitchen and laundry, with spacious dining and lounge areas, and balcony.
15D Charlemont St

Modern three bedroom townhouse located at the north end of Hamilton central city, between Ulster and Victoria Streets.

Downstairs this spacious, fully appointed, townhouse has a double garage, with full laundry, queen bedroom with private courtyard and shared ensuite/bathroom. Upstairs the open plan kitchen, dining and lounge area leads to a balcony. Off the lounge are another queen bedroom and a single bedroom with a king single (with pull out bed under) and a second bathroom with bath.
via Franklin St, Queen St and Lonsdale St
Fastest route, the usual traffic
6 min
1.3 km

via Elizabeth St and Lonsdale St
6 min
1.3 km

5:20 AM–5:31 AM

5:20 AM–5:31 AM

5:20 AM–5:31 AM

https://www.google.com/maps/dir/8+Franklin+St,+Melbourne,+VIC,+3000,+Australia/555+Lonsdale+St,+Melbourne,+VIC,+3000,+Australia/@-37.810912,144.9604043/16z/data=!4m17!4m18!1m6!1m0!1m5!1m1!6m1!1m1!4m8!3m2!1m0!1m5!1m0!1m1!1m0!1m4!1m1!1m0
Student comments from their AU/NZ Program evaluations about the housing

New Zealand Housing

The AU/NZ Program has arranged housing in the dorms at the University of Waikato since 2013. The program was not conducted in 2015. Information about housing students have arranged for themselves is included if available.

2019

Program cancelled

2018

University of Waikato

Q#2: Housing accommodations clean?

✓ Yes: Lack of communication between students and housing. Signed up and paid for services we did not receive [sic].
✓ Yes: There was a lack of communication between the housing representatives at Waikato and the students staying in the dorms. We paid for linen services we never received, even when it was asked about. It would have been nice to know there was no air conditioning either so I could have been better prepared.”
✓ Yes
✓ Yes

Q#3: Housing accommodations well-situated?

✓ Yes
✓ Yes
✓ Yes
✓ Yes

Q#4: Housing accommodations safe?

✓ Yes
✓ Yes
✓ Yes
✓ Yes

Q#5: Suggestions for improving housing accommodations?

✓ The RA’s [sic] and housing directors should have explained where to get the amenities we paid for, like a sheet change system.

Other housing

Q#2: Housing accommodations clean?

✓ Yes
✓ Yes
✓ Yes: None

Q#3: Housing accommodations well-situated?

✓ Yes
✓ Yes: Easy to get to school on the bus.
Yes

Q#4: Housing accommodations safe?

Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes: N/A
Yes

Q#5: Suggestions for improving housing accommodations?

Offer more budget friendly accommodations [sic] to students.
None

2017

University of Waikato

Q#2: Housing accommodations clean?

Yes
Yes
Yes
Yes
Yes
No: Thank you to the cleaning staff for ensuring they stayed that way.
Yes

Q#3: Housing accommodations well-situated?

Yes
Yes
Yes
Yes
Yes
Yes: However, maybe look into day bus passes instead of pay per ride because it got very costly.
Yes

Q#4: Housing accommodations safe?

Yes
Yes
Yes
Yes
Yes: N/A
Yes

Q#5: Suggestions for improving housing accommodations?

N/A

Other housing

Q#2: Housing accommodations clean?

Q#3: Housing accommodations well-situated?

Q#4: Housing accommodations safe?

Q#5: Suggestions for improving housing accommodations?
University of Waikato

Q#2: Housing accommodations clean?

✓ Yes: Clean for the most part. We were responsible for cleaning. Housing provided bed linen and towels on Friday at ... [sic] door. all other cleaning, vac, etc was our responsibility except I think Housing came by twice during our stay to mop the kitchen and bathroom floor. They may have come more often but I only saw evidence of them twice. I did not mind cleaning.
✓ Yes: Clean but very dated.
✓ Yes
✓ Yes: The only downside was no a/c.
✓ Yes

Q#3: Housing accommodations well-situated?

✓ Yes: The daily walk to class was pleasant and the distance just right about a 10 min walk particularly pass [sic] campus food, office and the lake. Liked the lake!!
✓ No: There is nothing near campus and was noisy some nights due to visiting high schoolers. Also 2 of us were forced to move rooms with only a couple hours notice. We went from 2nd floor to 1st which I disliked.
✓ Yes
✓ Yes
✓ Yes
✓ Yes

Q#4: Housing accommodations safe?

✓ Yes: I liked that at night we could call security for an escort to housing. Very dark at night; not a lot of street lights. Security actually gave me a ride to housing after a particularly late night at library.
✓ Yes: Safe but people would walk by window on 1st floor despite not being on walk way and knock on windows.
✓ Yes
✓ Yes
✓ Yes

Q#5: Suggestions for improving housing accommodations?

✓ Put screens on windows so we can open w/out insects. Clear spider webs.
✓ Air conditioning.

Other housing

Q#2: Housing accommodations clean?

✓ Yes: Private rental. Very nice.

Q#3: Housing accommodations well-situated?

✓ Yes: Close to campus.

Q#4: Housing accommodations safe?

✓ Yes

Q#5: Suggestions for improving housing accommodations?

2014
University of Waikato

Q#2: Housing accommodations clean?

✓ Yes: Clean enough.
✓ No: Could have been more clean when we first arrived. We found cockroaches in the place.
✓ No
✓ Semi-clean. Accommodations had to be 'spruced' upon arrival.
✓ In the middle" — "When we arrived did not seem like it had been cleaned. Also, a lot of bugs, but not sure if this could be avoided in NZ.
✓ Yes: Could be better.
✓ Yes: Clean enough.

Q#3: Housing accommodations well-situated?

✓ Yes
✓ Yes
✓ Yes
✓ Yes
✓ Yes
✓ Yes
✓ Yes: Very thankful for the trips to the market.

Q#4: Housing accommodations safe?

✓ Yes
✓ Yes
✓ Yes
✓ Yes
✓ Yes
✓ Yes
✓ Yes

Q#5: Suggestions for improving housing accommodations?

✓ More housing accommodations: I found some short term stay accommodations around the area for a reasonable price.
✓ Other options to student housing.
✓ Provide options for housing off campus, such as three locations that students can look into.
✓ Possibly provide off-campus housing info.

Other housing

Q#2: Housing accommodations clean?

✓ Yes: "I recommend the Hamilton Gardens Hotel for students next year. $250/week.
✓ Yes

Q#3: Housing accommodations well-situated?

✓ Yes
✓ Yes

Q#4: Housing accommodations safe?

✓ Yes
✓ Yes
Q#5: Suggestions for improving housing accommodations?
   ✓ N/A
   ✓ Find less expensive student housing. Our off campus housing was only $295/week for two students, so about $150/week each.

Housing unknown

Q#2: Housing accommodations clean?
   ✓ Yes

Q#3: Housing accommodations well-situated?
   ✓ Yes

Q#4: Housing accommodations safe?
   ✓ Yes

Q#5: Suggestions for improving housing accommodations?

2013

University of Waikato

Q#2: Housing accommodations clean?

   ✓ Yes
   ✓ Not particularly. the dishes were dirty in the cupboards when we arrived. The weekly bathroom housekeeping was hit-or-miss in the resulting cleanliness (if they came at all).
   ✓ No: dirty dishes, kitchen (which they made us clean) and room.
   ✓ No: The dorms were not unclean so to speak, but they could have been cleaner. I didn't expect to have weekly inspections of our dorm & have to pay for cleaning supplies. This would have been good to know ahead of time.
   ✓ Yes
   ✓ No: When we first moved in we had to clean the entire flat. There was hair on the beds etc... After our initial cleaning we maintained it clean.
   ✓ No: All the dishes were dirty as was the kitchen, dorm rooms not cleaned, bedding (aside from sheets) very questionable, no screens in windows=lots of bugs.
   ✓ Yes
   ✓ No: Dishes were dirty upon arrival & in poor shape-had to purchase some of our own kitchen supplies because some were too dirty.
   ✓ No: All the dishes were dirty when we arrived and our shelves and cupboard in our rooms were also.
   ✓ Yes
   ✓ Yes
   ✓ Yes
   ✓ Yes
   ✓ No: Dirty, small and uncomfortable.
   ✓ Kind of.
   ✓ No: Arrived to find dirty dishes, bugs in rooms, spiders all over, blankets not washed.
   ✓ Yes: Lady, Ruth cleaned weekly.
   ✓ They were okay but not great. It was an adjustment. Maybe could have included a more comprehensive package such as gym access, toilet paper, etc... I have never at any school I've attend had to pay to use the gym on campus let alone $85 for a month & ½. Air conditioning would have been nice. Also, the walls are quite thin & lots of the students would go out drinking a lot & were extremely loud. I would suggest living questionairs [sic] to break up people that would be more likely to have closer schedules & sleep patterns.

Q#3: Housing accommodations well-situated?
Yes
Yes
Yes
Yes: I liked that we were close to where classes were held.
Yes
Yes: No Internet was difficult and expensive! However, the essentials were there.
Yes: Close to classes and bus stop.
Yes
Yes: Central location, easy to make our way to class & other places.
Yes: The dorm-like set up was fun and gave us a good change to get to know each other.
Yes
Yes
Yes
Yes
Yes
Yes
No: Would rather have stayed downtown and traveled to class. Bus fare & taxis downtown were expensive every time we wanted to go eat or out downtown.
Yes: Waikato staff was wonderful.
Yes

Q#4: Housing accommodations safe?

Yes
Yes
Yes
Yes: I think the only problem we incurred was the guys’ grill getting taken from the area right outside our dorms.
Yes
Yes
Yes: Key entry and lock on doors.
Yes
Yes: No problems!
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes: Never concerned with safety.

Q#5: Suggestions for improving housing accommodations?

New housing!
I would prefer to stay further away from campus if that meant we had more space within our rooms & had a few more showers & toilets. Also, staying somewhere with better internet capability & possibly unlimited use would be great. Since I didn’t have a cell phone, I used Skype to call home & see family members, but this got extremely expensive b/c we didn’t receive much of an internet allowance by the University.
Offer students the option to pick their own housing if they so choose.
Maybe just clean, also make students aware that it is a dorm, just so they know.
A meal plan would be nice.
Give us a better description of what our living conditions-so we know what to pack & so we know about internet access so I could’ve come prepared.
I would stay in Student Village again.
Not make students live in the University but give them the option, because is not an enjoyable place to stay and provide pictures to future students of the accommodations.
Tell us beforehand that Internet costs money and that we are living in dorm rooms.
✓ Warn students that it's not apartments but have dorms and tell us what to bring for such living. Didn't know we were going to have to supply cleaning supplies and toilet paper. Internet options were not told to us beforehand. No free Internet on campus. Wish we would have known about.

Other housing

Q#2: Housing accommodations clean?
✓ Yes
✓ Yes

Q#3: Housing accommodations well-situated?
✓ Yes
✓ Yes

Q#4: Housing accommodations safe?
✓ Yes
✓ Yes

Q#5: Suggestions for improving housing accommodations?
✓ Please notify future guests how small the 2 person room is, and how much more expensive the upgrade was. It was disappointing for the amount we paid. Also, we were never told guests costs $40 extra per night & Milano owner was extremely unprofessional about it.
✓ The communication could have been better from Milano. The front desk staff was great and very helpful, but I had an issue with Louna and was not happy about the way she handled it.

Note: Students found their own housing

Q#2: Housing accommodations clean?
✓ Yes
✓ Yes
✓ Yes (Royal Stay Crown Melbourne)
✓ Yes
✓ Yes

Q#3: Housing accommodations well-situated?
✓ Yes
✓ Yes
✓ Yes (Royal Stay Crown Melbourne)
✓ Yes
✓ Yes

Q#4: Housing accommodations safe?
✓ Yes
✓ Yes
✓ Yes (Royal Stay Crown Melbourne)
✓ Yes
✓ Yes.

Q#5: Suggestions for improving housing accommodations?
✓ Add more options. Recommend Airbnb to students.
✓ Airbnb is the way to go. Cheaper and nicer accommodations.

2017

Note: Students found their own housing.

Q#1: 1. Where did you stay in Melbourne?  a. Other ( ) Where did you stay?
✓ Lonsdale Heights Apts
✓ Airbnb
✓ Strathmore
✓ Greensborough

Q#2: Housing accommodations clean?
✓ Yes
✓ Yes
✓ Yes
✓ No: Was filthy upon moving in, however, I chose to stay because after previous housing issues I did not want to move again.

Q#3: Housing accommodations well-situated?
✓ Yes: Rec: to future students, stay in the city.
✓ Yes
✓ Yes
✓ No: My housing experience was an absolute nightmare to say the least. Very unhappy overall.

Q#4: Housing accommodations safe?
✓ Yes
✓ Yes
✓ Yes
✓ Yes: Although they were far from the bus stop so walking alone at night the ½ mile home made me feel vulnerable.

Q#5: Suggestions for improving housing accommodations?
✓ None.
✓ Find a common apartment complex so people can be nearby, but have their own space.
While I think this being handled. I strongly encourage the school to offer housing for future students.

Note: Students were moved from Mantra Bell City to BreakFree on Collins (http://www.breakfree.com.au/on-collins/).

Q#2: Housing accommodations clean?

✓ Yes: Once we moved to breakfree and had our rooms clean every week the room were great.
✓ Yes
✓ Collins Street: Yes
✓ No: Preston was not – had to ask 5 times to have room cleaned and it still wasn't [sic] in 2 weeks. Trash was seen around hallways and the pool was nasty. Also got dirty glass at restaurant.

Q#3: Housing accommodations well-situated?

✓ Yes and No; The rooms at Mantra Bell City were small and cramped. I and my roommate barely had room for our luggage, plus the room was badly designed. At breakfree the room were [sic] much better.
✓ Yes
✓ Collins Street: Yes. Once we moved into the city, the accommodation [sic] was well situated. The Preston location was too far away. I highly recommend using the Collins St location in the future. Everything was so close.
✓ No: Preston was not 20 mins. from CBD like promised. It takes at least an hour (one way). It made it hard to explore & do anything since there is nothing in Preston.

Q#4: Housing accommodations safe?

✓ Yes
✓ Yes
✓ Collins Street: Yes
✓ No: Preston is a run down [sic] area and I felt unsafe walking by myself especially if I was walking in the dark.

Q#5: Suggestions for improving housing accommodations?

✓ Do not use Mantra Bell City, as their staff are incompetent, I was charged twice for something which they have yet to tell what the charges are for, plus, there room design is horrid [sic], as the bathroom door had gaps that you could see through. Also, the rooms were very small and cramped. Couple that with the bad location of the hotel and it is clear this hotel should never be used again. On the plus side, the breakfree was amazing and I would recommend using it again in the future.
✓ Don’t use Mantra Bell City ever [sic] worst hotel in the world.
✓ The city accommodations [sic] made the experience 100% better. If we were to have stayed in Preston, I would not have been able to enjoy this trip. I appreciate that the change was approved.
✓ Housing improved 100% by going to Collins St. location. Should have found own housing but relied on what I felt were misrepresentations by Cooley.

Other housing

Q#2: Housing accommodations clean?

✓ Yes
✓ CBD: Yes
Q#3: Housing accommodations well-situated?

✓ Yes
✓ CBD: Yes

Q#4: Housing accommodations safe?

✓ Yes
✓ CBD: Yes

Q#5: Suggestions for improving housing accommodations?

2014

Note: Students stayed at Milano Serviced Apartments (http://www.milanoservicedapartments.com.au/)

Q#2: Housing accommodations clean?

✓ Yes: Extremely tight in bedrooms for two people.
✓ Yes
✓ Yes
✓ Yes
✓ Yes

Q#3: Housing accommodations well-situated?

✓ Yes
✓ Yes
✓ Yes
✓ Yes
✓ Yes
✓ Yes

Q#4: Housing accommodations safe?

✓ Yes
✓ Yes
✓ Yes
✓ Yes
✓ Yes
✓ Yes

Q#5: Suggestions for improving housing accommodations?

✓ Give people a few options to choose from.
✓ A wider variety of options to choose from before committing to one based on a deadline.
✓ More options.
✓ Maybe more options.

Other Housing

Q#2: Housing accommodations clean?

✓ Yes
✓ Yes: We was [sic] on Gumtree. It worked great. Off train station.
✓ Yes
✓ Yes - “Clean enough but could be better.”
✓ N/A
✓ Yes

Q#3: Housing accommodations well-situated?

✓ Yes
✓ Yes
Q#4: Housing accommodations safe?

✓ Yes
✓ Yes
✓ N/A
✓ Yes

Q#5: Suggestions for improving housing accommodations?

✓ Look for a place suitable on St Kilda. It was much nicer being by the beach.
✓ More affordable housing options.
✓ It would be great if there were more options to choose from.
✓ Have more affordable choices for students to a closer walking distance or add tram fees to financial aid budget. It would be nice to be able to get student ID to get discount for transportation.
✓ Tell students about Gum Tree (Australian Craigslist). Lots of cheap, good options.

2013

Note: Students stayed at BreakFree Heritage on Little Bourke Apartments (http://www.breakfree.com.au/heritage-on-little-bourke/). It is now called Mantra City Central.

Q#2: Housing accommodations clean?

✓ Yes
✓ Yes: Need to vacuum more often.
✓ Yes
✓ Yes
✓ Yes: Perfect.
✓ Yes.
✓ Yes
✓ Yes
✓ Yes
✓ Yes
✓ Yes
✓ Yes
✓ Yes: I enjoyed staying @ the BreakFree. Great location! Much better than Waikato.
✓ Yes
✓ Mostly: All the rooms had different, odd smells. My blanket on my bed had tons of long, dark women’s hair on it, suggesting they don’t wash the blankets too often. My sheets/linens were fine.
✓ Yes
✓ Yes
✓ Yes
✓ Yes
✓ Yes
✓ Yes

Q#3: Housing accommodations well-situated?

✓ Yes
✓ Yes
✓ Yes
✓ Yes
✓ Yes
Yes
Yes
Yes
Yes
Yes
Yes: Perfect location.
Yes
Yes
Yes
Yes: The construction going on was very loud and disruptive—but the location was excellent.
Yes
No: Noisy because of construction next door but close to everything and school
Yes
Yes
Yes
Yes

Q#4: Housing accommodations safe?

Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes:
Yes: No complaints.
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes

Q#5: Suggestions for improving housing accommodations?

None, they were grand.
Something cheaper would have been nice.
Only thing I didn’t like was the construction: Woke me up every morning, but other than that it was awesome!
No refrigerators or ovens, can make cooking a little rough for 8 weeks.
If somewhere better than BreakFree is available, take it. Location-wise it’s pretty great, but certainly not the nicest place ever and not as conducive an environment to studying as our dorms at Waikato were.
See other comments.
None, stay in BreakFree again, actually, the one suggestion I would have is to have everyone from Cooley on the same floor or at the very least make sure no one is on a floor alone, it makes coordinating things difficult.

Housing unknown

Q#2: Housing accommodations clean?

Yes

Q#3: Housing accommodations well-situated?
✓ Yes

Q#4: Housing accommodations safe?
✓ Yes

Q#5: Suggestions for improving housing accommodations?
✓ Cheaper place in city. Full kitchen access (not enough pots, pans, no stove). Elevator didn't work always. Internet included.